

# HOW 2025 IMPACT REPORT

CREATE OPPORTUNITIES. REBUILD LIVES.



## WHO WE ARE: OUR MISSION

Since 1983, **Housing Opportunities for Women (HOW)** has been a leader in permanent solutions to homelessness. Through prevention strategies, expanded affordable supportive housing, and individualized support services, we've helped thousands across Chicago reclaim their lives.

1,482

*Clients Served*

715

*Households Served*

154

*New Households*

## AT A GLANCE: WHO WE SERVE



100%

of clients served were homeless or at risk of homelessness

77%

of clients were Black, 91% of clients were People of Color

96%

of clients in HOW Housing were extremely low-income



### Client Testimonial: **Angel**

"It's family. **Walking (into HOW's office) is like walking into a family member's home** because that's the way I am treated here. My daughter and son went through the youth program and they loved it."

## IMPACT BY PROGRAM: 2025 HIGHLIGHTS



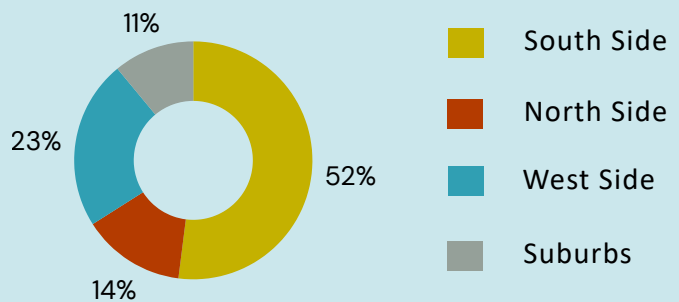
### HOW WE HELPED OUR CLIENTS

In 2025, HOW provided its clients over 25,000 total services. That includes case management, employment, housing support, and health care coordination.

**HIGHLIGHTS:** 157 HOW clients landed jobs; HOW added 20 new PSH units for chronically homeless individuals; and **97%** of our clients who exited HOW left to a positive destination.

### Permanent Supportive Housing Clients:

#### Residential Areas



## PROGRAM SPOTLIGHT: DCFS PARTNERSHIP

### EXPANDED SUPPORT FOR YOUTH & FAMILIES

In 2016, HOW began partnering with the Illinois Department of Children and Family Services to provide housing advocacy services to youth aging out of foster care as well as families separated from their children due to homelessness.

Initially starting with one Housing Advocate, our programming soon grew several times over as we worked to help DCFS meet our community's need for services. We now provide DCFS with six Housing Advocates, a DCFS Program Manager, and a Work Force Services component.



## POSITIVE OUTCOMES: HEALTH AND WELLNESS SERVICES



- 100% of the Health Team's clients who needed eyeglasses/a vision exam were referred to a no/low-cost option.
- 95% of all housed clients agency-wide that were eligible for public benefits had health insurance in 2025.
- The Health team held 12 client health groups in 2025.